



THANE BHARAT SAHAKARI BANK LTD. (Scheduled Bank)

Charge Back Reporting Form (Only ATM)

Complaint No. : Brcode/Fin.Year/0000

Date :

To,
The Branch Manager
Thane Bharat Sahakari Bank Ltd.,
_____ Branch

1.	<u>Customer Information:</u> Name of the Customer : _____ Account No. (15 Digit): _____ Mobile Number: _____ Email ID : _____
2.	<u>ATM Information:</u> Name of the ATM Bank and City or Area Name : _____ ATM ID/Location : _____
3.	<u>Charge back for disputed ATM Cash withdrawal:</u> Date of transaction : ____/____/_____. RRN (Transaction Ref. no.) : _____ Amount requested for withdrawal : _____ Amount actually disbursed at ATM: _____ Amount debited in account: _____

Case Brief (Please explain the incident):

Date: / /

Signature of the Card Holder

[Only for office use]

Received Complaint No. _____ Dt. ____/____/____ for Chargeback Claim from
Mr/Mrs _____

Date :- Time :- Sign & Name of Bank Official with seal

(Branch Manager)

Note: ***Please provide Xerox Copy to customer as acknowledgement.**